

**Clay County Emergency Management  
Hurricane Irma PSA #17  
September 13, 2017 6:30 p.m.  
Call Center - 904-284-7703**



Clay County has demobilized all general population and consolidated emergency operations center. There are still significant numbers of personnel working to get life back to normal for Clay County's citizens. Power companies continue to diligently work to restore power.

The Clay County Call Center, 904-284-7703, is open from 8:00 a.m. to 8:00 p.m. for citizens who have questions pertaining to the storm.

**Road and Bridge Closures:**

The Black Creek Bridge on County Road 218 remains closed.

**FEMA Assistance:**

FEMA representatives will be at the Middleburg Public Library, 2245 Aster Ave, Middleburg, FL 32068, Thursday, Sept. 14 from 10:00 a.m. to 6:00 p.m. to assist local residents who need to register for assistance. Residents wanting to register need to bring the following items:

- Know your Social Security Number
- Know the name of your insurance company, if applicable
- Damage Info (damage description)
- Financial Information (Income)
- Contact Information

Those not needing assistance in person, go to [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or call 1800-621-3362. **This will not be the only opportunity for residents to register for assistance from FEMA. Future dates and locations will be forthcoming.**

**Disaster Assessments:**

Disaster assessments will continue as needed. Clay County is asking residents to call 904-284-7703 or send photo(s) of trees obstructing roadways and property damage with their name and location/address of the location of the damage pictured to [Emergency.Management@claycountygov.com](mailto:Emergency.Management@claycountygov.com). Know that your submission may or may not get an immediate response.

For Residents: Residents who sustained losses in Clay County can apply for assistance by registering online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov).

For Businesses: The Florida Virtual Business Emergency Operations Center business damage assessment surveying tool has been activated for businesses to report damages resulting from Hurricane Irma. Businesses are encouraged to visit <http://flvbeoc.org/index.php>. Click on Hurricane Irma.

FL Disaster Assistance Insurance Helpline: 1-800-22-STORM

**School Closures:**

Clay County Schools will be closed Thursday, Sept. 14 and Friday, Sept. 15.

**Boat Ramps:**

Clay County is closing all boat ramps until Monday. There is still significant debris in the water. This is for your own safety and for the safety of our first responders.

**Garbage/Waste Management:**

Recycling and curbside service (normal household garbage) will resume Thursday, Sept. 14 and continue on the normal schedule. No yard trash will be picked up with normal curbside service.

Beginning Saturday, Sept. 16, we will pick up yard waste that meets Advanced Disposal’s service standards. Service standards describe this service as leaves, grass clippings and small yard debris bagged in a 40-gallon or smaller can or heavy-duty plastic trash bag for collection not exceeding 50 pounds. All stumps, trees and limbs may not exceed 4 feet in length or 50 pounds in weight for a total of no more than 5 cubic yards. Please see additional service standard information below.

Soon, we will be announcing a schedule for pick-up of Hurricane Irma-related, large, vegetative debris and construction debris.

Clay County Officials would like to thank residents for their patience and understanding during these disaster clean-up efforts.



**Volunteer Information:**

Contact Clay Safety Net at 904-644-0311 or [www.claysafetynet.org](http://www.claysafetynet.org).

**Shelter Information:**

Clay County has closed all the special needs and general population shelters.

**Animal Services:**

Due to the flooding Clay County Animal Care and Control facility and offsite Fleming Island adoption center located at 3984 State Road 16 West, Green Cove Springs, Fl. 32043 will remain closed until further notice. If you would like to support Animal Care & Control during this time, consider connecting with Friends of Clay County Animals.

If you are in need of Animal Control assistance please call 904-269-6342 or email [animalcontrol@claycountygov.com](mailto:animalcontrol@claycountygov.com). If you have an animal related emergency or after hours need please call 904-284-7703.

Citizens who have lost their animal are asked to send a picture and contact information to [animalcontrol@claycountygov.com](mailto:animalcontrol@claycountygov.com). Citizens who have found a lost, stray or injured animal are asked to contact Animal Control at 904-269-6342 for an officer to be dispatched to their location.

Owner surrendered animal are not being accepted at this time. Contact Animal Control for a list of rescues or go to Adopt-A-Pet and utilize the "REHOME YOUR PET" link.

If you find live wildlife in need of assistance, call the Clay Humane Society at 904-276-7729. All trapping of feral cats should cease.

**Other Closures and Information:**

Many court appearances have been rescheduled. Please view the new court calendar information at [www.clayclerk.com](http://www.clayclerk.com) in the Announcements Section.

Camp Chowenwaw Park will be closed for operation until further notice.

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